Workgrid

How a Digital Assistant Can Help Modernize Your Intranet

Technology has transformed our expectations of virtually every experience – and the workplace is no exception.

Too common intranets have become a collection of links posing as a company portal and yet despite this fact employee spend on average 36% of their day looking for and compiling information needed to do their jobs.

- 44% of the time, employees cannot find the information needed to do their jobs.
- Millions are lost annually in productivity due to employees searching for, but not finding, information.

Employees need – and deserve - an intranet experience that's personalized, contextual and intelligent enough to provide actual assistance that makes the work day simpler and easier.

Imagine... having a digital assistant that could filter out distractions, providing you

What you need to do,

What you need to know,

When you need to know it.

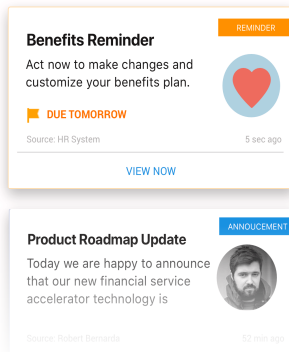# From Intranet to Intelligent Unified Employee Experience

Enter the Workgrid Assistant, the ideal solution for modernizing your intranet without the hassle and cost of replacing existing technology. Imagine providing employees one convenient access point that has the power to intelligently abstract information from core enterprise systems that is both personalized and contextual to each individual employee. No more wasted time and frustration toggling back and forth between multiple complex systems - just fast, easy and timely access to important tasks and information.

Reach all your employees anytime, anyplace, anywhere

Connecting with all employees is critical to your business. Workgrid is available as a web toolbar that can be integrated into any web application (like an intranet or employee portal) as well as a mobile and desktop app, meeting employees where they are - instantly improving the employee experience while also driving significant business results.
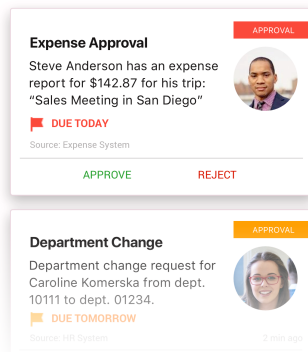
Learn more   🌐 **www.workgrid.com**   🐦 **@workgridsoft**

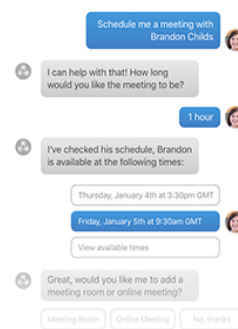# The Workgrid Assistant, key functionality includes:

Smart Notifications

Integrate and bring together all of your business systems within your intranet for a centralized view of everything employees need to know and do.
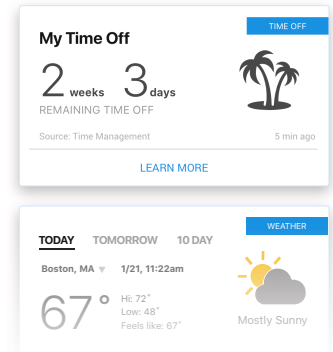
Communications

Send tailored content and surveys to employees based on specific attributes such as business unit, geographical location, office, etc.

Chatbot

Deliver next-level search and super charge self-service functionality with a chatbot that can answer questions and perform tasks, around-the-clock.

App Cards

Simplify interactions with complex systems and streamlined access to information such as time-off balances, payroll information and more.

Why adopt a digital assistant for your intranet?

- ✓ **No need to replace your existing intranet** or replace legacy systems to deliver modern and intelligent experiences to employees across any device.

- ✓ **Elevate communications** to users based on their role, department and location for real-time, contextual interactions outside of email.

- ✓ **Drive more engagement** with your intranet by creating quick access to information that your employees, including "deskless" workers, need to do their jobs and feel connected.

- ✓ **Increase productivity and improve satisfaction** by providing technology that makes work easier, resulting in employees having more time to focus on high-value work.

- ✓ **Transform employee experience** by delivering intelligent experiences across all lines of business and across the employee journey (e.g. on-boarding, learning management, etc.)

Delivering Measurable Results

40%
Increase in internal enterprise communications click-thru rates

80%
Adoption by managers, as an alternative to native applications

70%
Fewer clicks to obtain key employee-specific information

Workgrid

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www.workgrid.com 🌐

About Workgrid Software
Workgrid Software, Inc. – a company wholly-owned by Liberty Mutual that creates and sells intelligent software solutions that are purpose-built for an enterprise—by an enterprise. The Workgrid platform integrates across the common systems and tools found in the workplace to deliver personalized and contextual information to each employee in a modern unified experience, enabling employees to be more efficient and focus on work that provides an engaging and fulfilling employee experience.