11 Reasons Your Employees Need the Workgrid Digital Assistant
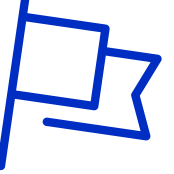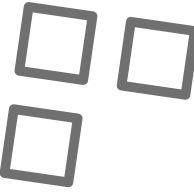
To Know

To Do

Apps

Ask

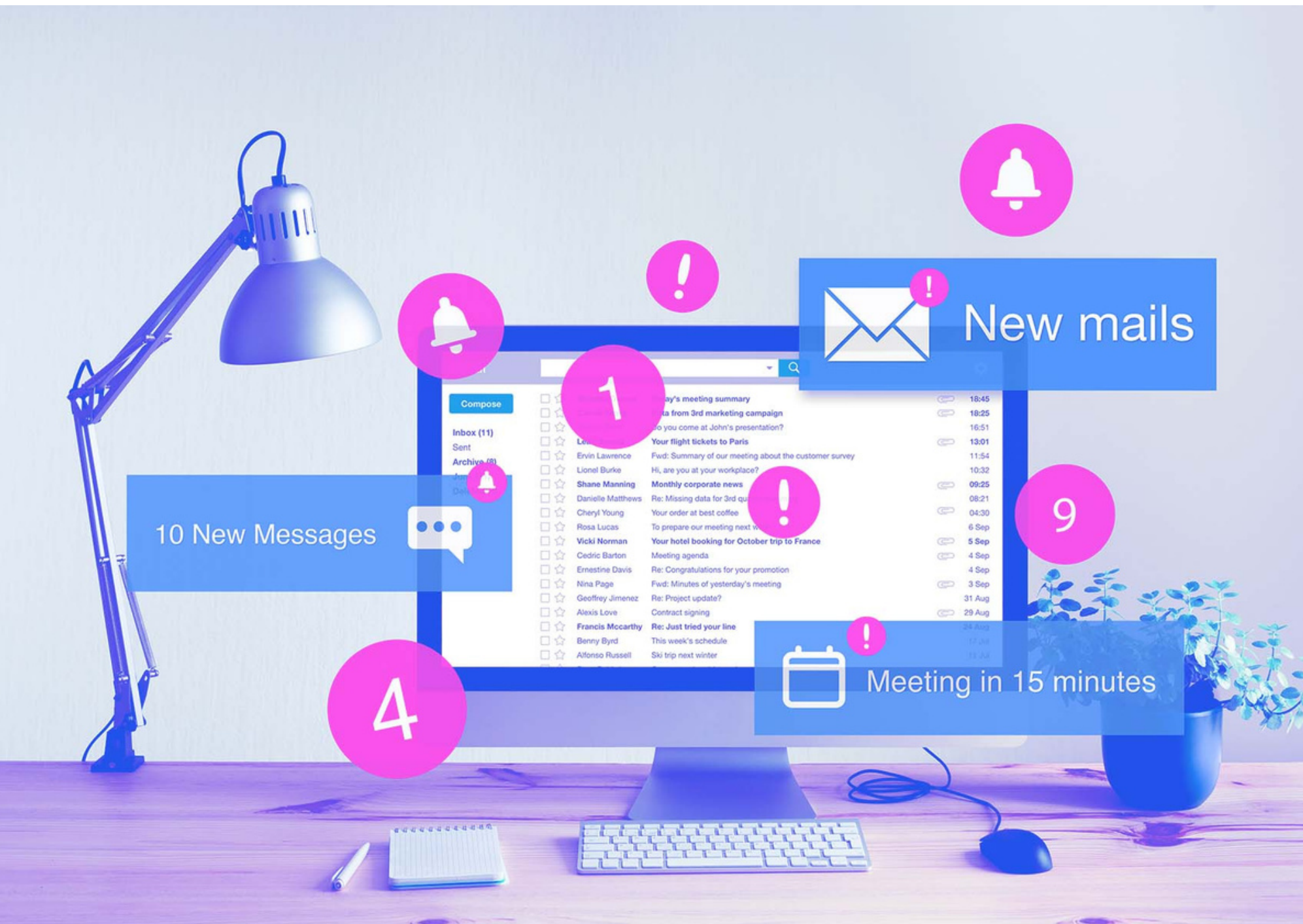Workgrid

Understanding digital workplace challenges

Workgrid

Shining a spotlight on the digital workplace

If the pandemic has taught us anything, it's that employees are in desperate need of help.

They're overwhelmed, drowning in information, overrun with applications, and frustrated by the digital friction that keeps them from spending time on more meaningful work.

One way to address this problem and help employees work smarter, not harder is with the Workgrid digital assistant.

Workgrid

The Workgrid digital assistant frees users from spending time on routine functions that don't require human intervention, helping employees find important information and handling requests like processing approvals, submitting, and tracking service desk tickets, etc.

The benefits of using the Workgrid digital assistant are vast, and there are some compelling reasons your employees need it.

Here are some now....

Workgrid

# 11 Reasons Your Employees Need the Workgrid Digital Assistant

Simplify, connect, engage.

(1)

Improving attention management

Abstracting contextually relevant aspects of enterprise systems and presenting the tasks and information employees need in a single experience within the flow of work.

"…the average Global 2000 employee uses 35 different tools a day, switching back and forth more than 1,100 times" (Source)

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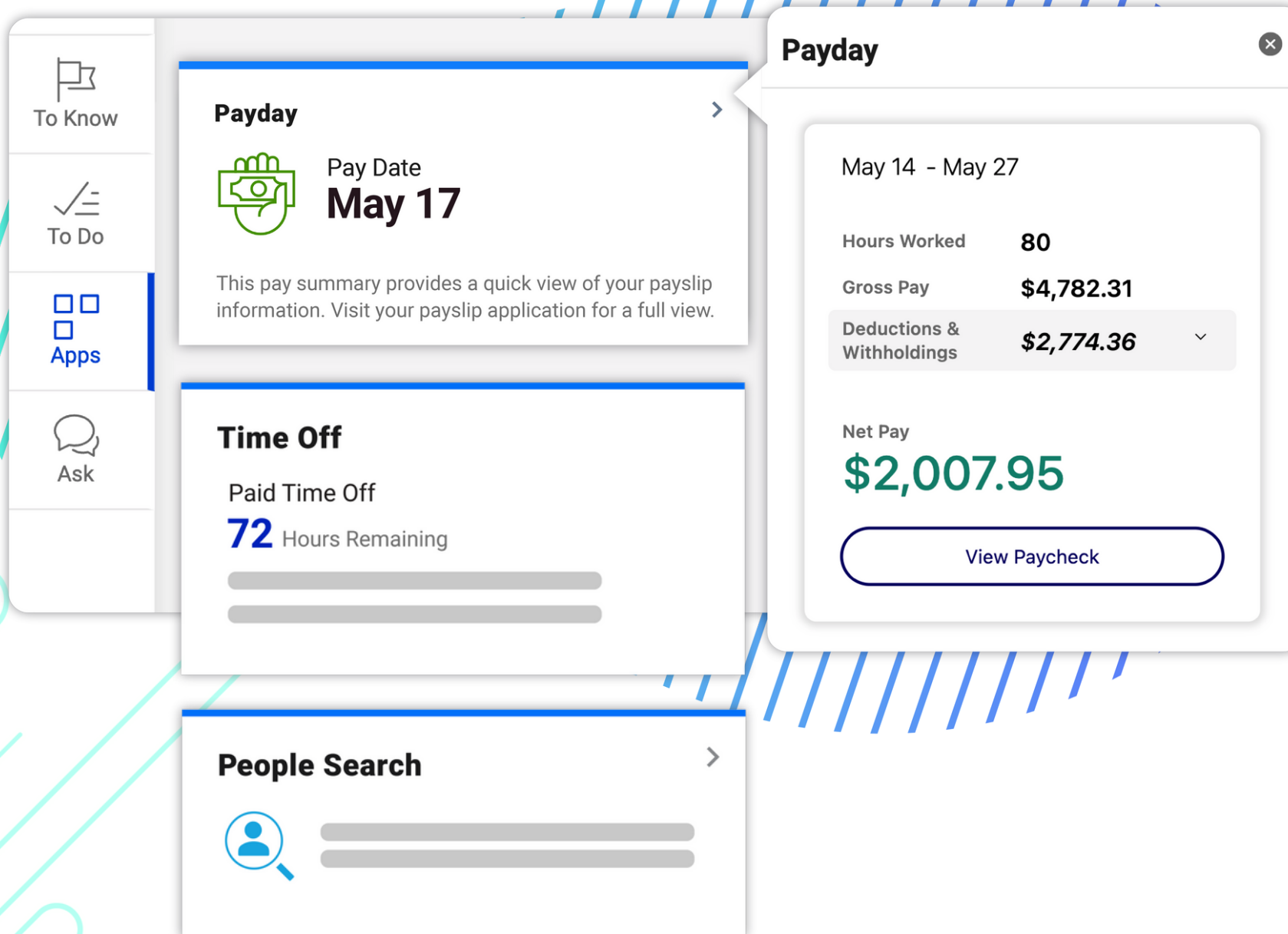
Reducing digital friction

consolidating what's important into a single experience and making it easy for employees to find important information from enterprise systems — such as pay data, time-off balances, dashboards, and more — without having to log into source systems.

Workgrid

Workday
1h ago

A new course is available that you might be interested in

A new training course has just been added: "Sales Strategies for a Remote Workforce" scheduled for Tuesday, January 23rd 9:00-11 am.

ANNOUNCEMENT

Human Resources
1h ago

Benefits Reminder

Act now to make changes and customize your benefits plan.

REMINDER

Facilities Management
1h ago

Albany Office Closed

Due to the severe weather conditions, the Albany office will be closed until further notice.

IMPORTANT

Technology Services
1h ago

Laptop Ready for Pickup

Good news! Your laptop is ready early. You can pick it up from the **Tech Center on the 7th floor in MTC.**

REMINDER IMPORTANT

3

Streamlining and personalizing communication

Using existing employee data, such a job role, function, and location to deliver contextual alerts that are relevant to employees, like training and upskilling opportunities, office closures, staffing changes, inventory changes, crisis comms, etc.

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(4)

Modernizing intranet or employee portal

Using integrations to bring the power of enterprise applications directly to the intranet, enabling employees to carry out tasks and find essential company info from a single experience.

Workgrid
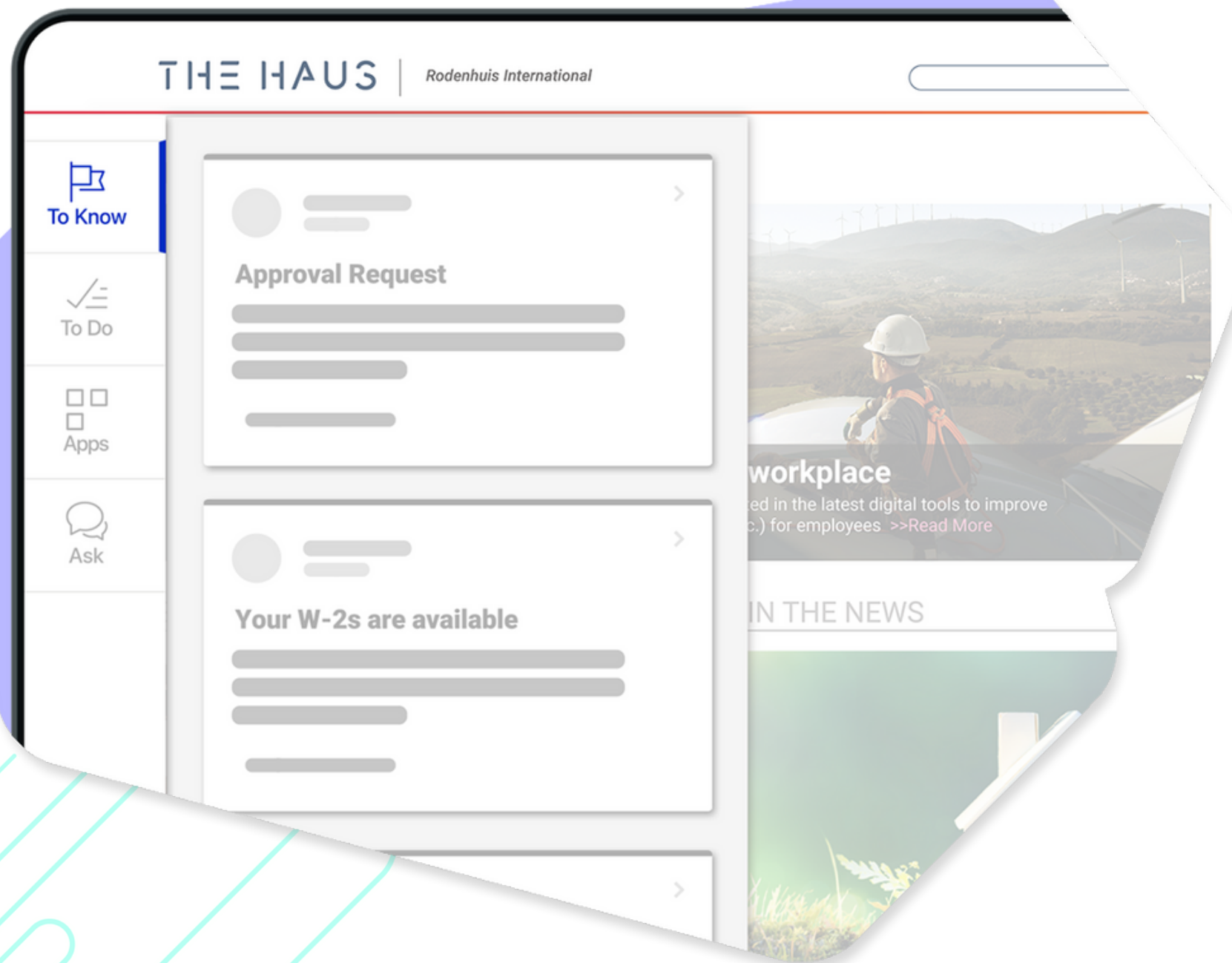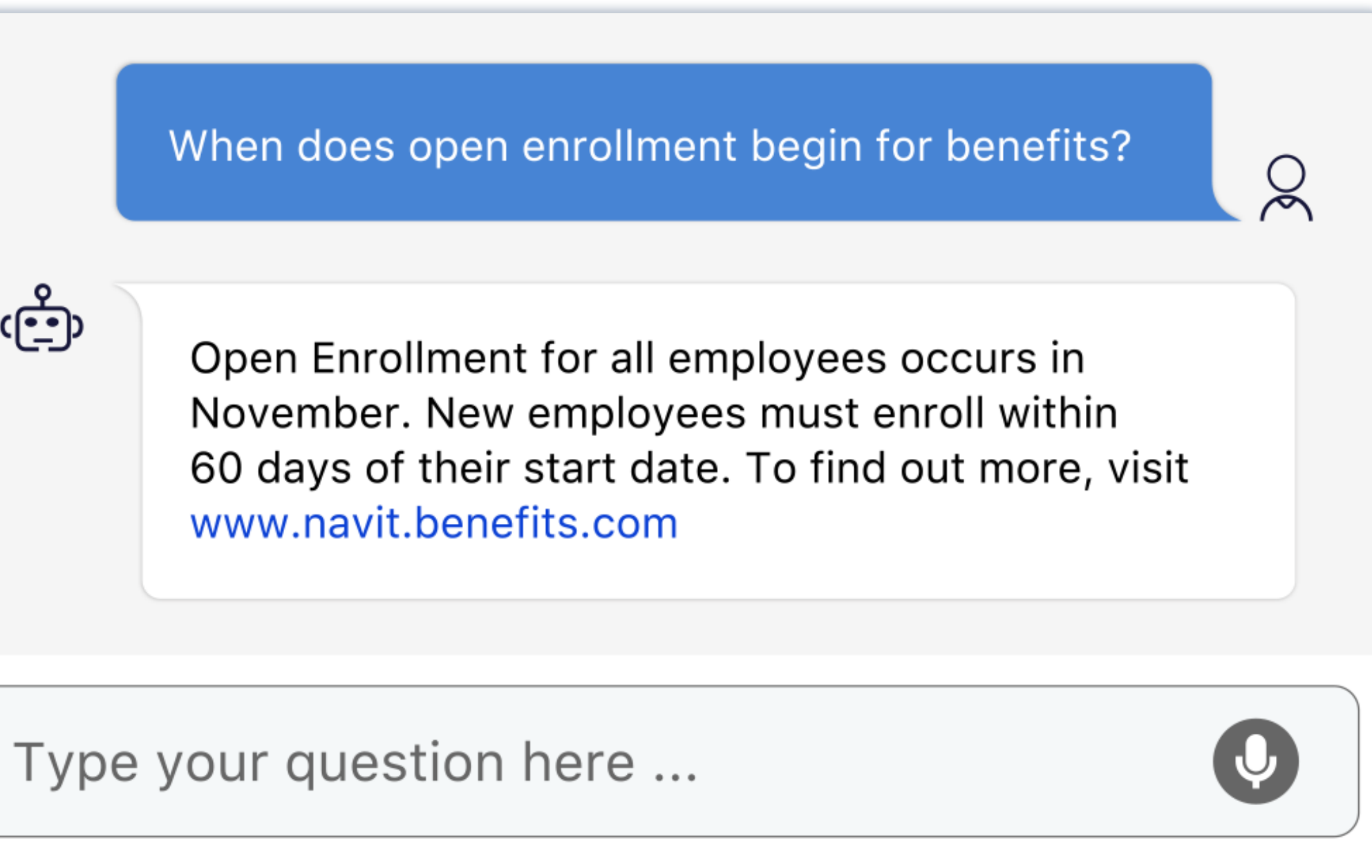
Empower, support, streamline.

(5)

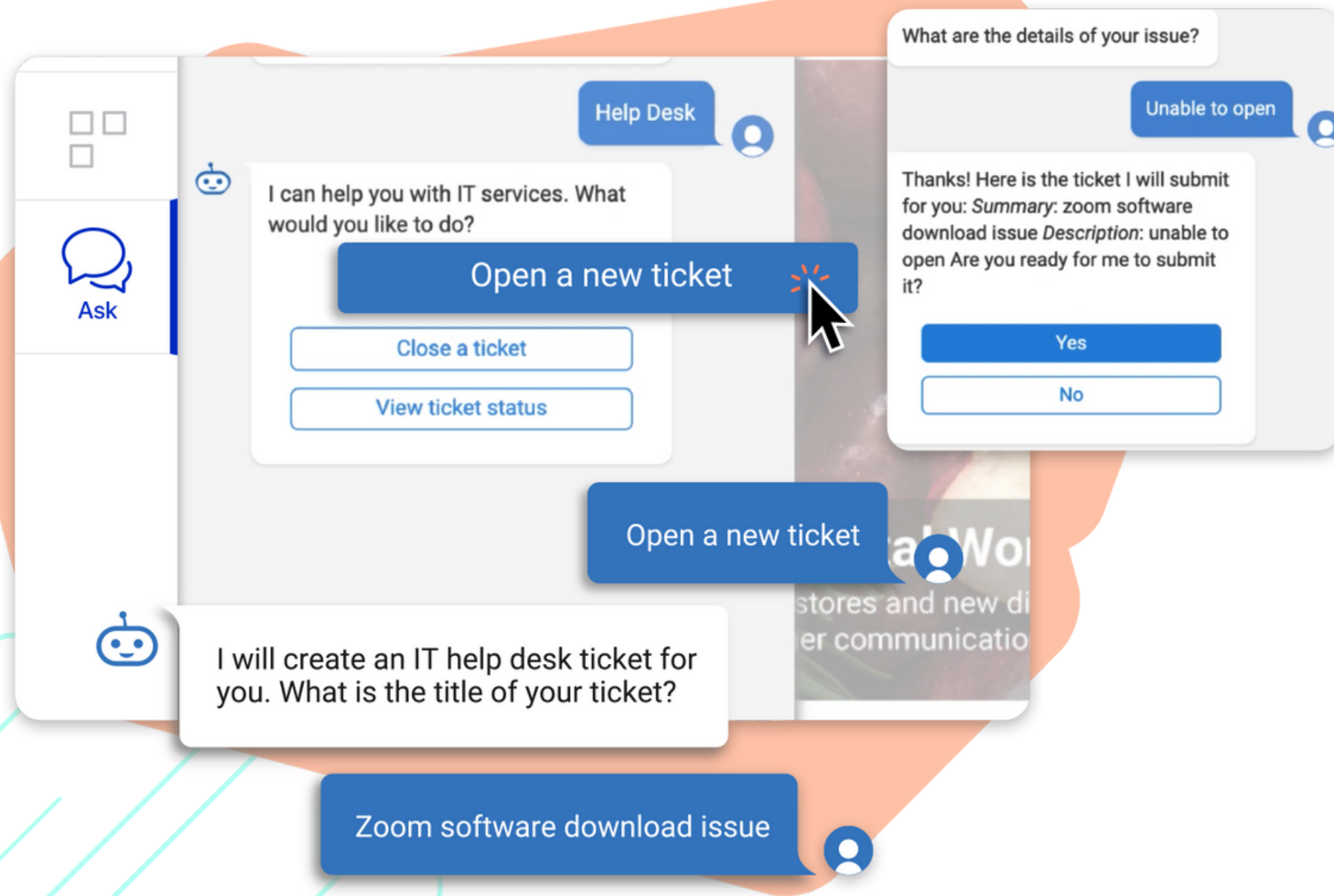## Delivering fast, personalized answers to common questions

Providing round-the-clock responses to employees' questions, eliminating the need to wait for human assistance.

Workgrid

6

Supporting the autonomy of employees

Enabling self-service functionality that gives employees the flexibility to complete routine tasks like submitting and tracking help desk tickets, wherever and whenever it's convenient for them.
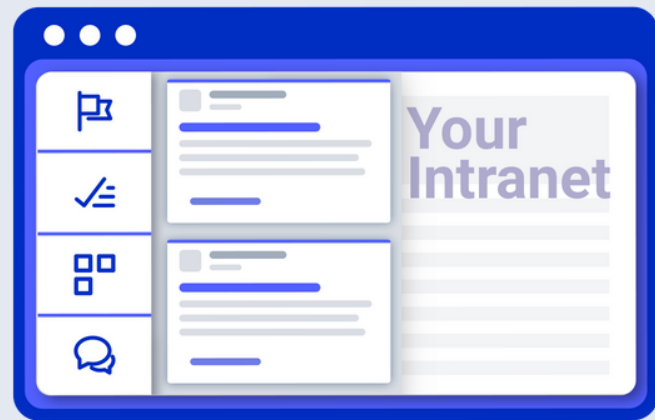
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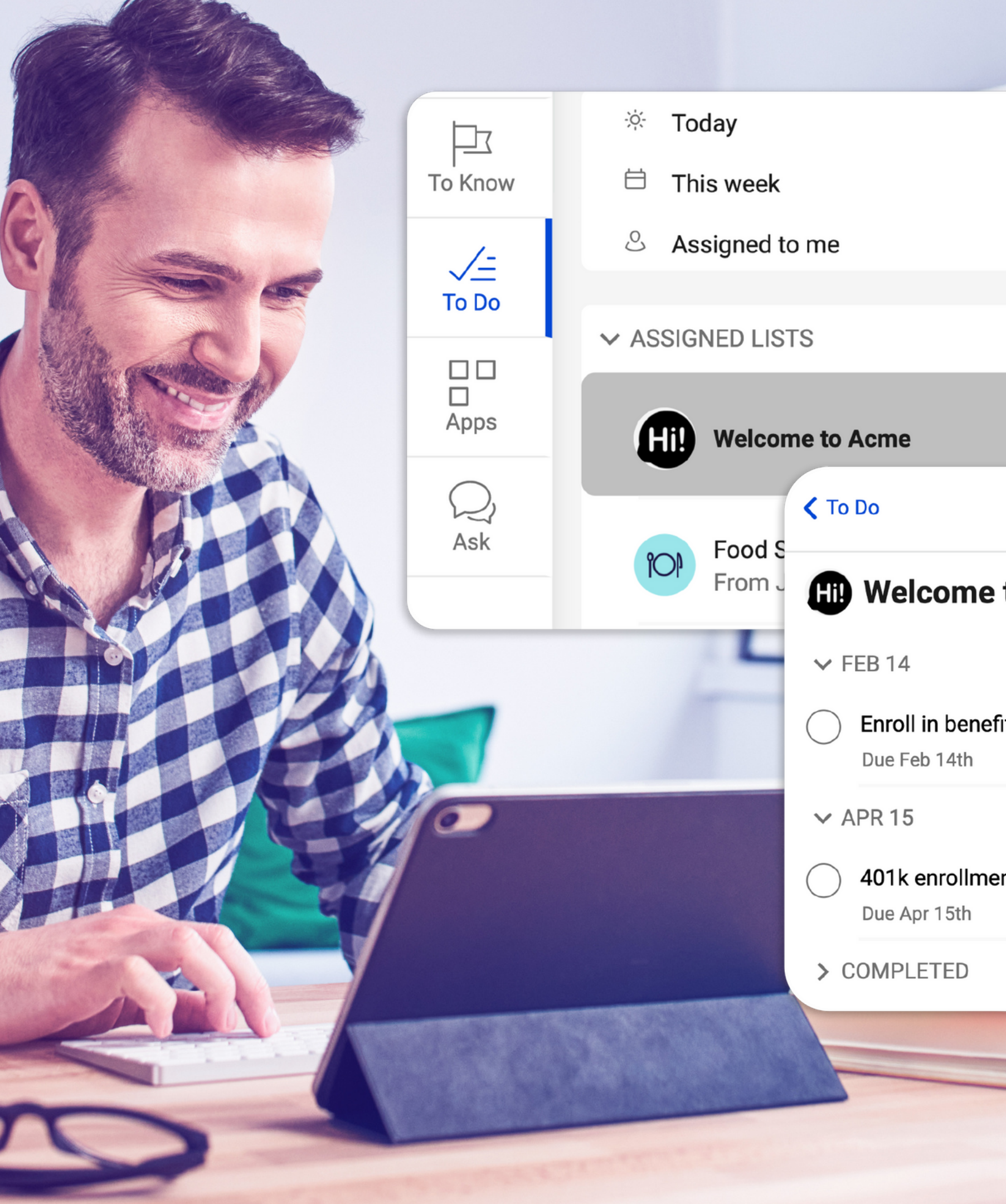
7

Streamlining complex, common processes

Providing task and workflow functionality that simplifies complex processes requiring collaboration across the enterprise, such as onboarding, training, performance management, etc.

Workgrid

Enable, strengthen, unify.

Intranet Toolbar

Desktop Client

Mobile App

Sharepoint

Microsoft Teams

Promoting workplace agility

Available wherever employees work, whether on the intranet, via mobile, or in workstream collaboration platforms such as Slack and MS Teams, the Workgrid digital assistant gives employees the flexibility they need to work as and when it's convenient for them.

Creating experience parity

Available in a variety of formats and channels, the Workgrid digital assistant creates a consistent experience between office-based and frontline workers, delivering the same access to tasks and information for all employees.

Workgrid

Guide, drive, deliver.

10

Facilitating better decision-making

Making it faster and easier to find reliable information, helping employees make more informed decisions that drive business results.

11

Standardizing the employee experience

Integrating with disparate systems across the enterprise to deliver consistent, yet custom, experiences to all employees and making it an invaluable tool in cases like mergers and acquisitions.

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Want to learn more?

Check out the following resources:

Workgrid Digital Assistant Overview

Request a Demo

Workgrid