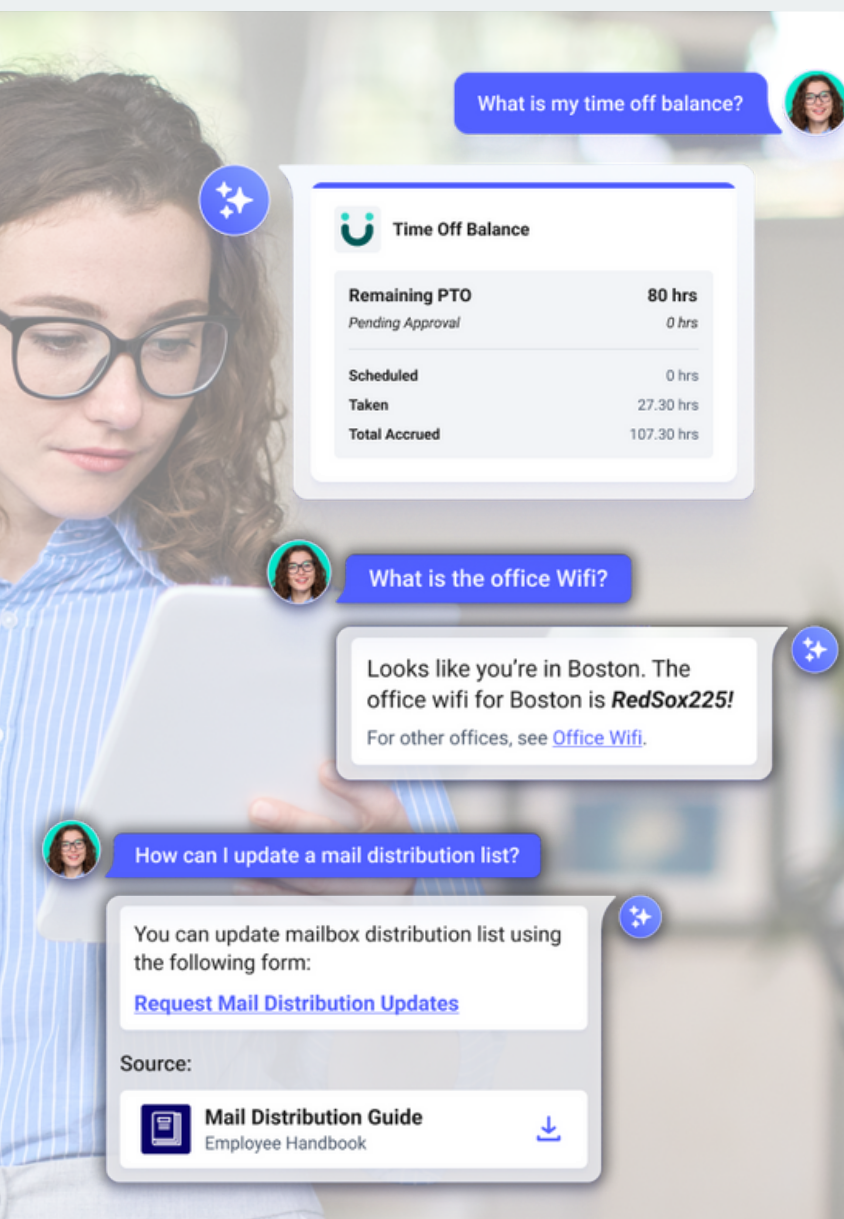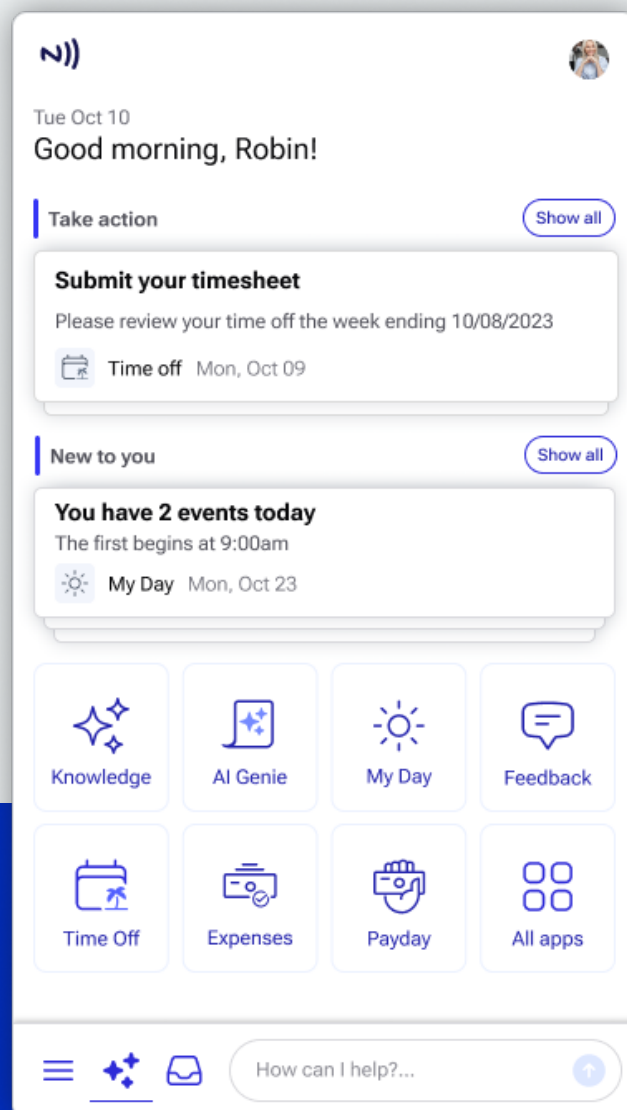# Meet Workgrid:
Your AI Work Assistant

Workgrid is an intelligent conversational AI platform that integrates actions and information into the flow of work, keeping employees engaged, informed, and productive.

- ✓ **Guide employees' attention** to the notifications and tasks they need to know and act on such as training requests, timesheet reminders, or HR/IT information.

- ✓ **Eliminate context switching** and make work processes easier to complete from expense approvals to submitting IT tickets.

- ✓ **Make information easier to find** with a conversational interface available to find information from across your apps, documents, and knowledge repositories.
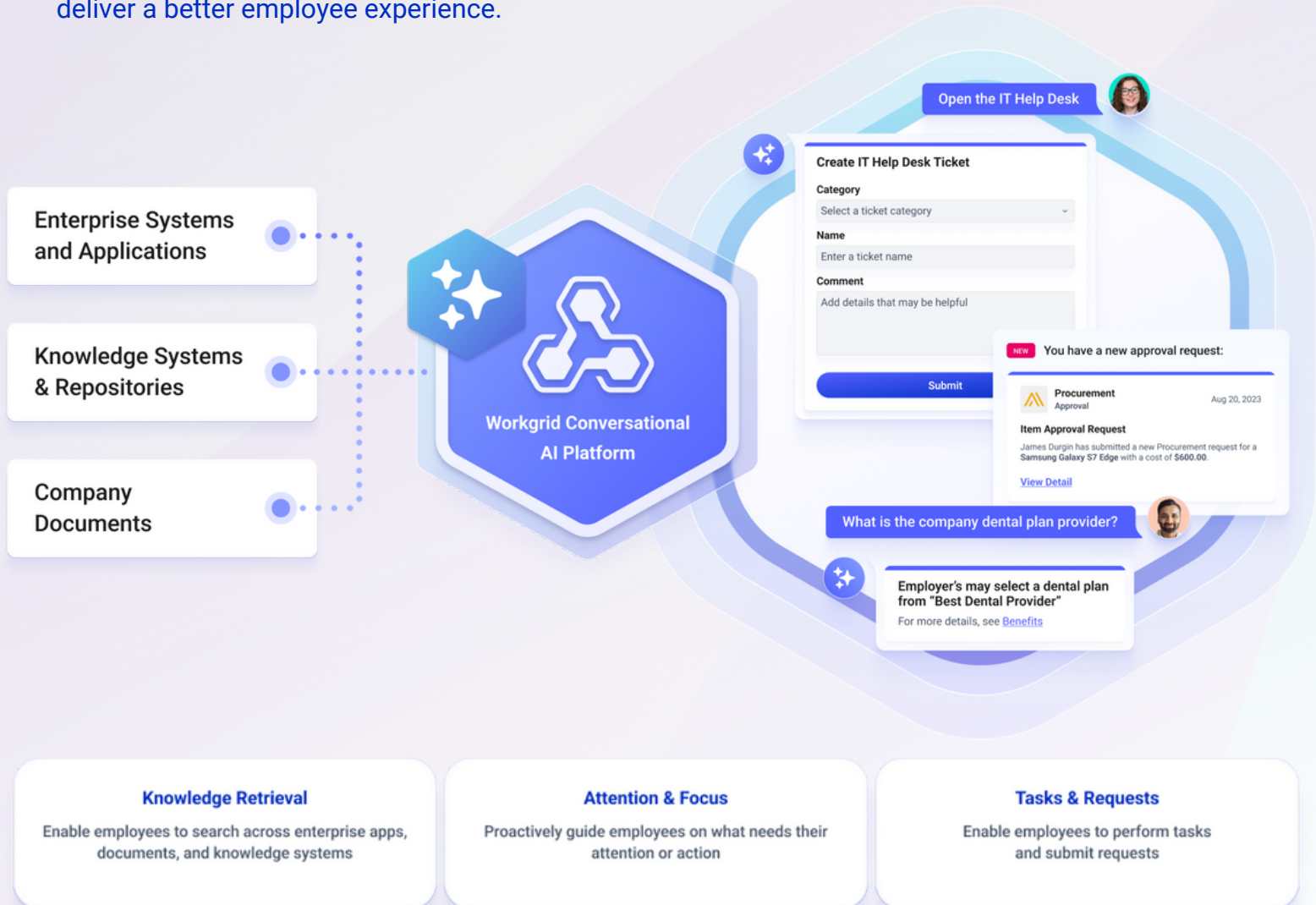
Designed for your digital workplace

The AI Work Assistant acts as a copilot for your workday. By integrating across all your business applications and knowledge sources, employees are provided with a single natural language interface to easily find information, generate content, and complete tasks across multiple domains within your enterprise.

With its multi-channel capabilities, the Assistant is designed to work alongside employees, providing constant guidance and personalized assistance wherever your employees work including Microsoft Teams, the Intranet, SharePoint, or any web page.

Workgrid

Enterprise Conversational AI Platform

Workgrid makes it easier than ever before to perform tasks and retrieve information from across your organization using a conversational interface. Connect your digital workplace apps, knowledge bases, and documents in one unified experience through the AI Work Assistant to deliver a better employee experience.

Enterprise Systems and Applications

Knowledge Systems & Repositories

Company Documents

Workgrid Conversational AI Platform

Open the IT Help Desk

Create IT Help Desk Ticket

Category
Select a ticket category

Name
Enter a ticket name

Comment
Add details that may be helpful

Submit

NEW You have a new approval request:

Procurement
Approval   Aug 20, 2023

Item Approval Request
James Durgin has submitted a new Procurement request for a Samsung Galaxy S7 Edge with a cost of $600.00.

View Detail

What is the company dental plan provider?

Employer's may select a dental plan from "Best Dental Provider"
For more details, see Benefits

Knowledge Retrieval

Enable employees to search across enterprise apps, documents, and knowledge systems

Attention & Focus

Proactively guide employees on what needs their attention or action

Tasks & Requests

Enable employees to perform tasks and submit requests

Intelligent Search & Knowledge Retrieval

Our conversational AI platform leverages advanced natural language processing (NLP) technologies, including semantic reasoning, domain classification, intent recognition, and retrieval augmented generation to ensure responses are delivered based on relevance and intent.

Harness the Power Generative AI

Unleash smart experiences with pre-built generative AI apps including content generation, summarization, insights and more. Workgrid offers the flexibility for you to integrate your own LLMs or use an existing model. You also have control over how GenAI apps are used and who has access, ensuring safe and secure usage.

Scale Effortlessly with our Low-Code Builder

Craft dynamic AI conversations using our drag-and-drop, low-code editor without relying on traditional pro-code development or costly professional services. Choose from over 50+ pre-defined templates or dive into code and build from scratch.

Data and Security Prioritized

Workgrid ensures your data and sensitive information remains under your control. Unlike other conversational AI assistants, we do not train our LLMs on your data or resell your data to other customers.

Workgrid